

Jazzed UP EVENTS

Supplier Collection & Hire Terms & Conditions

These Supplier Collection & Hire Terms & Conditions (“Supplier Terms”) apply to all trade and supplier bookings made with Jazzed Up Confectionary & Events Ltd (“we”, “us”, “our”). By placing a booking, making payment, or collecting equipment, the Supplier agrees to be legally bound by these Terms.

1. Trade Account Eligibility

These Terms apply strictly to approved supplier accounts. Wholesale pricing is confidential and must not be disclosed to third parties. We reserve the right to suspend or withdraw supplier status at our discretion.

2. Payment Terms

All supplier bookings must be paid in full at the time of booking. No booking is confirmed until full payment has been received. Payments are non-refundable unless agreed in writing.

3. Collection & Return

All hires are strictly collection and return only from the address provided after booking confirmation. Items must be returned on the agreed date and time. Late returns will incur additional daily hire charges until items are returned.

4. Ownership

All hire equipment remains the sole and exclusive property of Jazzed Up Confectionary & Events Ltd at all times. Ownership does not transfer under any circumstances.

5. Transfer of Risk & Responsibility

Full responsibility passes to the Supplier from the moment items leave our premises until they are physically returned, inspected and signed off. The Supplier is liable for loss, theft, damage, misuse or negligence, including damage caused by their clients, guests, venues or third parties.

6. Liability for End-Customer Damage

The Supplier remains fully responsible for all hire items used at their client events. Damage or loss caused by the Supplier's customer remains the Supplier's financial responsibility.

7. Condition & Use

Items must be used only for their intended purpose, must not be altered or rebranded, and must not be permanently fixed to structures. Outdoor use is prohibited unless agreed in writing. Items must be returned clean, dry, correctly packed and complete.

8. Inspection Clause

Hire items are not deemed returned until physically inspected and signed off by us. Initial receipt of returned goods does not confirm they are damage-free. We reserve the right to notify the Supplier of damage discovered during inspection.

9. Cleaning Fees

Cleaning charges apply where items are returned dirty or contaminated. This includes gender reveal powder residue, high-shine balloon spray, wax, adhesive, staining, glitter or confetti contamination. Charges will reflect time and materials required.

10. Loss, Damage & Replacement

The Supplier will be charged full repair costs or full replacement value at current market rates for lost or damaged items, including associated administrative costs.

11. Loss of Revenue

If damage or loss prevents the equipment from being re-hired for confirmed bookings, we reserve the right to recover loss of hire revenue and associated operational costs.

12. Insurance

The Supplier must hold valid Public Liability Insurance. Appropriate hired-in equipment cover is strongly recommended. Failure to hold insurance does not reduce liability.

13. No Sub-Sub Hiring

The Supplier must not sub-hire, lend or transfer equipment to another supplier or company without prior written consent. Unauthorised sub-hiring constitutes a material breach of these Terms.

14. Indemnity

The Supplier agrees to indemnify and hold harmless Jazzed Up Confectionary & Events Ltd against claims arising from use of the hire items while in their possession.

15. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.